

## **Terms & conditions for the Prize Draw from Bookings made on our Website**

### **1. Organiser of the Prize Draw**

- The organiser of the Prize Draw is Sa Coma Resort with CIF B58252669, , located at Avda. Bella Vista, 2 - 07560 Cala Millor.

### **2. Aim of the Prize Draw**

- The aim of this prize draw is to reward customers who have made a booking through our website. [www.proturhotels.com](http://www.proturhotels.com).

### **3. Duration of the Prize Draw**

- The draw will end on October 31st, 2025, at 12:00 noon. (Please note that all times indicated in this draw correspond to the time zone of Spain (CEST). Please take this into account in order to participate within the established deadlines).
- The winner will be announced on November 10th on social media.

### **4. Conditions to take part**

- Participation is open to anyone who has made a valid booking through our website ([www.proturhotels.com](http://www.proturhotels.com)).
- To participate, the booking must meet the following requirements:
  - It must be made between the dates 01.01.2024 and 31.10.2025.
  - The booked stay must be enjoyed at Protur Safari Park or Protur Badía Park Aparthotel between 01.05 and 31.10.2025..
  - Cancelled or unused bookings will not be entered into the draw.
  - Bookings must be of a minimum 2-night stay.
  - The booking must be confirmed by our system (i.e. there must be a confirmation email sent to the customer).

### **5. Selection of the winner**

- The winner will be selected by a random draw from all bookings confirmed during the period.
- The draw will be conducted in a transparent manner and the name of the winner will be published on our website and social media.

### **6. Prize**

- The prize will consist of a three-night all-inclusive stay for a maximum of three adults and one child between the ages of 2 and 14.
- The prize is not transferable or redeemable for cash or any other products..
- There will be a draw for bookings at the Protur Badia Park Aparthotel and a draw for bookings at the Protur Safari Park Aparthotel.

## **7. Conditions of the prize**

- The winner must claim the prize within 30 days of the publication of the result.
- The prize can only be used by the winner and under the conditions specified in these terms and conditions.
- The Prize is to be enjoyed during 2026.

## **8. Protection of personal data**

- Participants will be asked to provide personal data, which will be treated in accordance with our **Privacy Policies**.
- In accordance with the provisions of Regulation (EU) 2016/679 of April 27th (GDPR) and Organic Law 3/2018 of December 5<sup>th</sup> (LOPDGDD), I acknowledge having been informed that my personal data will be processed, under the responsibility of Sa Coma Resort, S.L, to participate in the draw/contest to the extent necessary for the maintenance of the contractual relationship involved, as well as to publish my data (full name and image) in the event of winning in the media and to send me commercial information about products and services. In the event that images of third parties appear in the photographs, I have been informed of this policy and the relevant consent has been obtained. The data will not be kept longer than is necessary for the purposes of the processing or as long as there are legal requirements for their safekeeping. The data will not be disclosed to third parties without my consent. I am also informed that I have the right to revoke my consent at any time and to exercise my rights of access, rectification, portability and deletion of my data, as well as those of limitation and opposition to processing by writing to C/ Bella Vista, 2 - 07560 Cala Millor (Illes Balears). E-mail: [dpo@grupbauza.com](mailto:dpo@grupbauza.com). I am also informed that I can lodge a complaint with the supervisory authority at [www.aepd.es](http://www.aepd.es).

## **9. Exemption from liability**

- The organiser of the prize draw cannot be held responsible for any damage, loss or injury arising from participation in the prize draw or use of the prize.
- The prize draw is subject to the availability of the prize at the time of delivery, and in the event that the prize cannot be delivered, the organiser reserves the right to offer a prize of similar characteristics.

## **10. Changes and cancellation**

- The organiser reserves the right to change or cancel the prize draw at any time, without prior notice and without the need for justification.
- In case of any change or cancellation, participants will be informed via the same channels through which the draw was communicated.

## **11. Acceptance of the terms and conditions**

- Participation in this prize draw implies full acceptance of these terms and conditions. Any breach of these terms and conditions may result in automatic disqualification.