

We would like to welcome you to Cala Millor and wish you a pleasant stay. Please find below information that we trust you will find useful during your stay with us.

## **YOUR APARTMENT / ROOM**

- Satellite TV.
- Safe: to activate the safe you need a key, this can be found inside the safe.
- Direct dial telephone.
- Your apartment / room will be cleaned 6 days a week. Days of no room service: Block 1: Monday, Block 2: Sunday, Block 3: Thursday.
- On departure day rooms must be vacated by 12pm.
- Should you require a technician, please contact reception.

## **RECEPTION**

- Press 9 on your room phone to contact reception.
- Open 24 hours offering: General & hotel information.
- Car hire.
- Medical services.
- Pool towels available to hire in Reception 10€ cash deposit per towel. Towels can be changed twice a week in the Spa. Mon - Sat 10.30 - 17.30h.
- Themed restaurant bookings on availability.
- To open a credit on your room please contact reception. Please pass by Reception the night before departure to settle any outstanding credit bills.





## **OTHER SERVICES**

- Free WIFI is available throughout the hotel.
- We offer a free hotel shuttle bus service to Cala Millor beach leaving from outside reception.  
Operating times: daily from 9.30-13.30 & 15.30-19.30h
- Coin operated washing machines & dryers available in Block 1.
- Mini Market is located beneath reception.
- A private medical service is available.

## **MEETING POINT IN CASE OF EMERGENCY: MAIN OUTDOOR POOL**

## **EATING & DRINKING OPTIONS**

Main Buffet Restaurant. SA SINIA

Breakfast: 8 - 10.30h.

Lunch: 12.30 - 14.30h.

Dinner: 18.15 - 20.45h.

Pool Bar. EL OLIVO

Continental Breakfast: 10:30 - 11:30h.

Lunch: 12.30 - 15h

Afternoon tea & selected cakes: 16 - 17.15h.

Assorted fruit & Ice creams: 8 - 21h.

Toasted Sandwiches: 23 - 24h.

## **THEMED RESTAURANTS**

LA GÓNDOLA. Italian Restaurant. Dinner 18 - 19.45h.

TAJ. Indian Restaurant. Dinner 18 - 19.45h.

TAO TAO. Asian Restaurant. Dinner 18.15 - 19.45h

LOBBY BAR. 10.30 - 21h.

CHILL OUT ZONE. Relax & unwind 17.30 - 21h.

THE CORNER. Sports Bar 17 - 01h.

SPICY & MINT. 12 - 18h (closed on sundays)





## **ALL INCLUSIVE**

- It is not permitted to serve alcoholic drinks to guests under 18 years of age.
- The all inclusive option ends at midnight.
- The all inclusive option is only valid for your hotel.
- Wristbands must be worn at all times.
- The drinks included in the all inclusive option can be found on the ALL INCLUSIVE MENU. Please scan QR codes to look at the menus.

## **GENERAL INFORMATION**

All information in relation to the hotel e.g. opening and closing times of restaurants & menus, brochures for the spa etc are available to you through scanning our QR code below.

- We would ask all guests to dress appropriately for dinners. Shorts are permitted.
- Food & drinks purchased outside the complex cannot be consumed in the hotel bars or restaurants.
- We ask that sunbeds are not reserved before 8 am.
- Room towels cannot be removed for use by the pool.
- The Spa is located in Block 3 and is open 10am to 6pm. except Sundays. Entrance is restricted to those over 16 years old. See QR code for information.
- GYM open from 7-19h.





## PROTUR NATURA FARM

Protur Hotels is committed to helping the environment and we have undertaken a number of initiatives. One of them is the PROTUR NATURA FARM in Sa Coma, a unique place exclusive to Protur guests where you can see animals native to Majorca and visit our organic vegetable garden. It is especially popular with our junior guests. It is our way of helping the environment and looking after our natural habitat. Visits are free of charge.

# Protur Club

Enjoy all the advantages that the Protur Club card offers, singling you out as a preferential guest of Protur Hotels with which you can gain access to a wide range of privileges exclusive to club members. Ask at reception for information on how to join.



We thank you for your cooperation in our firm commitment to fully respecting the environment. We invite you to make reasonable use of water & electricity, to deposit your refuse in the appropriate recycling containers and not to abuse the facility of changing pool towels. Remember, we are our Environment!