

We would like to welcome you to Cala Bona and wish you a pleasant stay. Please find below information that we trust you will find useful during your stay.

YOUR APARTMENT OFFERS:

- Satellite TV.
- Safe (available for hire- key at reception).
- On your departure day you should leave your apartment by 12pm.
- Ask at reception should you wish to keep your apartment on till 6pm (with a charge & subject to availability).
- **No cleaning service on Wednesday and Sunday.**

RECEPTION

- To contact reception from your room, just dial 9.
- Open 24 hours, offering information on:
Bookings, change of board arrangements (upgrading to all inclusive, availability is subject to confirmation).
- Medical services (with a charge).
- Pool towels.
- Bicycles for hire.
- Money-changing facilities.





GENERAL INFORMATION

- We would ask guests to dress appropriately for dinner.
- Food & drinks purchased outside the complex cannot be consumed in the bars & restaurants.
- It is not permitted to remove food or drinks from the restaurants.
- To permit all guests to enjoy the facilities we would ask that sunbeds are not reserved before 7.45 am.
- Room towels are for use within the apartments and cannot be taken to the pool. Pool towel deposit: 10€ cash. Free exchange twice weekly, then 2€ per wash.
- In order to offer a better service, we would ask guests to settle all outstanding bills (accommodation, extras, phone etc.) the day before you are due to depart.
- For your convenience, the form of payment at the Protur Bonaire is your room key card.
- Pool opening times: 10am - 6pm.

OTHER INFORMATION

- WIFI is available throughout the hotel FREE OF CHARGE.
- Coin operated washing machines & dryers
- 24 hour dry cleaners (with an extra charge).
- If you need a technician, dial 9 for reception.

**MEETING POINT IN CASE OF EMERGENCY:
Protur Bonaire car park**

ENTERTAINMENT

- We have a large variety of activities for all the ages groups. Please check what's on everyday the advertise board at reception area.





EATING & DRINKING OPTIONS

	Self Catering	All Inclusive
<p>DINING ROOM</p> <ul style="list-style-type: none"> • Breakfast: 8am - 10am • Evening meal: 6pm - 8.30pm <p>(For a la carte reservations check the opening days and availability at reception - booking is required.)</p>	<p>Supplement</p> <p>Supplement</p>	<p>Included</p> <p>Included</p>
<p>POOL BAR</p> <ul style="list-style-type: none"> • Continental breakfast: 10.30am to 11.30am • Proty Snacks: 12pm to 3pm • Coffee & assorted gateaux: 4pm to 5.30pm • Sandwiches & fruit: 11pm to 12am 	<p>Supplement</p> <p>Supplement</p> <p>Supplement</p> <p>Supplement</p>	<p>Included</p> <p>Included</p> <p>Included</p> <p>Included</p>

Ask at reception for the gastronomy on offer at **Son Floriana Restaurant**.

ALL INCLUSIVE

- At midnight this service ends and during the last hour, to assure a better service, only one drink per person will be served.
- The all inclusive option is only valid in the hotel where guests are staying.
- Guest who are on All inclusive must wear their wristband at all times.
- Drinks included in the all inclusive option can be found on the All Inclusive Menu.
- On the departure day All inclusive finishes at 12 noon.





Protur Club

Enjoy all the advantages that the Protur Club card offers, singling you out as a preferential guest of our hotel chain and with which you can gain access to a wide range of privileges exclusive to club members. Ask at reception for information on how to join.



We thank you for your cooperation in our firm commitment to fully respecting the environment. We invite you to make reasonable use of water & electricity, to deposit your refuse in the appropriate recycling containers and not to abuse the facility of changing pool towels. Remember, we are our Environment!