Protur Bonaire

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We would like to welcome you to Cala Bona and wish you a pleasant stay. Please find below information that we trust you will find useful during your stay.

YOUR APARTMENT OFFERS:

- Satellite TV.
- Safe: available for hire- key at reception, 2€ per day, no deposit.
- On your departure day you should leave your apartment by 12pm.
- Ask at reception should you wish to keep your apartment on till 6pm (with a charge & subject to availability).
- **No Cleaning Days:**
  Block 1: Monday and Wednesday
  Blocks 2 & 4: Monday & Thursday
  Blocks 3 & 5: Monday & Friday
  Please make sure you have the do-not disturb turned off, otherwise we will be unable to service you room.

Do Not Disturb: If your room number is illuminated in red, DO NOT DISTURB is activated and housekeeping will not clean your room.

RECEPTION

- To contact reception from your room, just dial 9.
- Open 24 hours, offering information on:
  Bookings, change of board arrangements (upgrading to all inclusive, availability is subject to confirmation).
- Medical services (with a charge).
- Pool towels (10€ deposit in cash per towell).
- Bicycles for hire.
- Money-changing facilities.

GENERAL INFORMATION

- We would ask guests to dress appropriately for dinner.
- Food & drinks purchased outside the complex cannot be consumed in the bars & restaurants.
- It is not permitted to remove food or drinks from the restaurants.
- To permit all guests to enjoy the facilities we would ask that sunbeds are not reserved before 7.45 am.
- Room towels are for use within the apartments and cannot be taken to the pool. Pool towel deposit: 10€ cash. Free exchange twice weekly, then 2€ per wash.
- In order to offer a better service, we would ask guests to settle all outstanding bills (accommodation, extras, phone etc.) the day before you are due to depart.
- For your convenience, the form of payment at the Protur Bonaire is your room key card.
- Pool opening times: 10am - 6pm.

OTHER INFORMATION

- WIFI is available throughout the hotel FREE OF CHARGE.
- Coin operated washing machines & dryers
- 24 hour dry cleaners (with an extra charge).
- If you need a technician, dial 9 for reception.

MEETING POINT IN CASE OF EMERGENCY:
Protur Bonaire car park

ENTERTAINMENT

- We have a large variety of activities for all the ages groups. Please check what's on everyday the advertise board at reception area.

EATING & DRINKING OPTIONS

	Self Catering	All Inclusive
DINING ROOM		
• Breakfast: 8am - 10am	Supplement	Included
• Lunch: 1pm - 2.30pm	Supplement	Included
• Evening meal: 6:30pm - 9pm	Supplement	Included
POOL BAR		
• Continental breakfast: 10:30am to 11:30am	Supplement	Included
• Proty Snacks: 12pm to 3pm	Supplement	Included
• Coffee & assorted gateaux: 4pm to 5:30pm	Supplement	Included
• Sandwiches & fruit: 11pm to 12am	Supplement	Included
RIMINI For a la carte reservations check the opening days and availability at reception. Booking is required. (Subject to availability)		
SPLASH POOL BAR		
• Proty Snacks: 12pm to 4pm	Supplement	Included

Ask at reception for the gastronomy on offer at **Son Floriana Restaurant.**

ALL INCLUSIVE

- At midnight this service ends and during the last hour, to assure a better service, only one drink per person will be served.
- The all inclusive option is only valid in the hotel where guests are staying.
- Guest who are on All inclusive must wear their wristband at all times.
- Drinks included in the All Inclusive option can be found on the All Inclusive Menu. Due to health and safety drinks served from the Bar before 18pm will be served in paper cups.
- On the departure day All inclusive finishes at 12 noon.

Protur
Club

Enjoy all the advantages that the Protur Club card offers, singling you out as a preferential guest of our hotel chain and with which you can gain access to a wide range of privileges exclusive to club members. Ask at reception for information on how to join.

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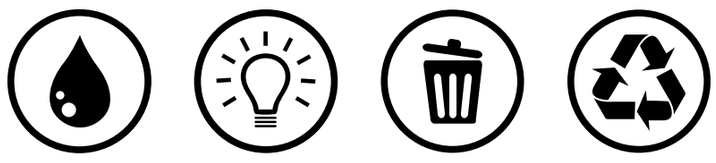
eco friendly



We thank you for your cooperation in our firm commitment to fully respecting the environment. We invite you to make reasonable use of water & electricity, to deposit your refuse in the appropriate recycling containers and not to abuse the facility of changing pool towels. Remember, we are our Environment!

Protur
hotels
Enjoying Life!