

We would like to welcome you to Cala Bona and wish you a pleasant stay. Please find below information that we trust you will find useful during your stay.

YOUR APARTMENT OFFERS:

- Satellite TV.
- Safe (available for hire- key at reception).
- Direct phone line (to get an outside line press 0).
- On your departure day you should leave your apartment by 11 a.m.
- Ask at reception should you wish to keep your apartment on till 6pm (with a charge & subject to availability).
- Cleaning is done 5 times a week. No cleaning service Thursday and Sunday.

RECEPTION

- To contact reception from your room, just dial 9.
- Open 24 hours, offering information on: Bookings, change of board arrangements (upgrading to breakfast, half board or all inclusive).
- Car hire.
- Medical services (with a charge).
- Pool towels (deposit required).
- Bicycles for hire.
- Money-changing facilities.

GENERAL INFORMATION

- We would ask guests to dress appropriately for dinner. Short trouser are also not permitted in the Rimini Restaurant.
- Food & drinks purchased outside the complex cannot be consumed in the bars & restaurants.
- It is not permitted to remove food or drinks from the restaurants.
- To permit all guests to enjoy the facilities we would ask that sunbeds are not reserved before 7.45 am.
- Room towels are for use within the apartments and cannot be taken to the pool.
- In order to offer a better service, we would ask guests to settle all outstanding bills (accommodation, extras, phone etc.) the day before you are due to depart.
- For your convenience, the form of payment at the Protur Bonaire is your room key card.
- Pool opening times: 10 am - 6 pm.

OTHER INFORMATION

- WIFI is available throughout the hotel FREE OF CHARGE.
- Coin operated washing machines & dryers
- 24 hour dry cleaners (with an extra charge).
- If you need a technician, dial 9 for reception.
- MEETING POINT IN CASE OF EMERGENCY: Protur Bonaire car park

ENTERTAINMENT

- We have a large variety of activities for all the ages groups. Please check what's on everyday the advertise board outside reception area.

EATING & DRINKING OPTIONS

	Self Catering	Half Board	All Inclusive
BUFFET RESTAURANT · Breakfast 8am - 10am · Dinner 6.30pm - 9pm · Lunch 1pm - 2.30pm	Supplement Supplement Supplement	Included Included Supplement	Included Included Included
POOL BAR · Continental breakfast 10.30 -11.30h · Protu Snacks 12pm -3.30pm · Coffee & assorted gateaux 4 - 5.30pm · Sandwiches & fruit 11pm - 12am	Supplement Supplement Supplement	Supplement Supplement Supplement	Included Included Included
RIMINI (Check the opening days and availability at reception) Booking is required	Supplement	Included	Included

Ask at reception for the gastronomy on offer at the PROTUR BIOMAR GRAN HOTEL & SPA***** & RESTAURANTE SON FLORIANA

ALL INCLUSIVE

- At midnight this service ends and during the last hour, to assure a better service, only one drink per person will be served.
- The all inclusive option is only valid in the hotel where guests are staying.
- Guest who are on ALL INCLUSIVE must wear their wristband at all times.
- Drinks included in the all inclusive option can be found on the All Inclusive Menu.
- On the departure day ALL INCLUSIVE finishes at 12 noon.

LA RESERVA (From May)

This is an African style water park in Sa Coma. It is the ideal place to spend the day and offers fun for all the family with food & drinks all day. You can get further information and prices at reception.

THE PROTUR CLUB

Enjoy all the advantages that the Protur Club card offers, singling you out as a preferential guest of our hotel chain and with which you can gain access to a wide range of privileges exclusive to club members. Ask at reception for information on how to join. You can also enjoy the use of the Paradis Park & Protur Natura Farm at no extra cost. Ask at reception for information and how to get there.

Take part & win! Fill in a digital questionnaire at reception and you will take part in a prize draw to win a free stay. Thank you for your support! Your comments help us to improve.

New App Protur Hotels.

All the information at your fingertips!

